

*Optimize Your Maintenance, Repair, and Operations - All in One Place.*

**eService MRO**

- Parts tracking
  - Parts Shortage mgt
  - Deep parts visibility
- Consumables tracking
- Repairs
- Preventative Maintenance
  - Scheduling
  - Forecasting
- Warranty tracking
- BOM
- Customer inventory
- WIP inventory
- Standard inventory
- Vendor Quality Management
- Tools and equipment scheduling
- Technician availability by skill set
- FAA8130 was created with a click of a button
- Power BI reporting and analysis

**Basic Requirements**

- Cloud Access

eService MRO is designed to handle various aspects of MRO (Maintenance, Repair, and Operations) management, going beyond the basics. It integrates tools for managing everything from supply chains to contracts, giving businesses a streamlined approach to maintaining equipment and improving overall efficiency. With the flexibility to adapt to specific needs, eService MRO can be tailored to fit different industries and operations.

**Managing Equipment and Lifecycles**

Tracking the equipment lifecycle is essential for avoiding unexpected downtime and ensuring maintenance is done on time. eService MRO helps businesses manage everything related to their equipment—maintenance history, preventative care, warranty tracking, and site information. Having this data all in one place makes it easier to plan maintenance and prevent costly breakdowns.



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### **Improving Supply Chain Oversight**

It is crucial in MRO to have the right parts and tools available when needed. eService MRO supports businesses by offering inventory management, demand forecasting, and vendor analytics features. This allows companies to control stock levels better and reduce waste while ensuring they always have the necessary supplies to keep operations running smoothly.

### **Complex Bill of Materials simplified**

Our tools are not just for maintenance but also for improving repair processes. Utilize the last known Bill of Materials for a unit to quickly identify what is needed for the repair.

### **Managing MRO Workflows**

MRO management often involves dealing with numerous service orders, repairs, and preventative tasks. eService MRO simplifies these workflows by organizing service work orders for in-house repairs or field service. It helps businesses stay on top of routine tasks while minimizing disruptions to daily operations.

### **Handling Contracts and Coverage**

Another important aspect of MRO is managing contracts and warranties. eService MRO offers tools for tracking warranties, handling renewals, and billing for different types of coverage. This ensures businesses have clarity on what is covered, reducing any potential gaps in service or billing issues.

With eService MRO, managing MRO becomes seamless. Integrating data from various sources and automating tasks like FAA8130 generation will reduce downtime and improve efficiency. It's your all-in-one solution for smoother, more effective maintenance and operations management.

## Business Benefits and Features

eService MRO Module	
<i>Real-time visibility across your business portfolio</i>	
<i>Business Benefits</i>	<i>Features</i>
<ul style="list-style-type: none"> <li>Track parts and consumables. Easily track parts and consumables from manufacturing through each repair cycle until scrapped, ensuring complete visibility and control at every stage.</li> </ul>	<ul style="list-style-type: none"> <li>Parts tracking from origination to scrap</li> <li>Parts tracking from manufacturing to all repairs to scrap</li> <li>Cost and profitability per Master and sub-work order</li> <li>Prioritize work easily</li> <li>Prioritize parts easily</li> <li>Dashboards to quickly see what Work Orders are open and in what status</li> <li>Manage technician skill sets and availability</li> <li>Preventative Maintenance</li> </ul>